

Subject: A Job Well Done
From: "Maxine Kit"
Date: Wed, September 3, 2014
To: info@myhomecontracting.com

Don Lucciano,

It was a pleasure seeing you again at the Acton Fair. Last year we met you for the first time. We were interested in your window replacements. You showed us what you had without any pressure on us to buy. No money in advance! An appointment was made and in a few days, a date was confirmed for you to come out to the house and give us a full demonstration of your product.

We want to tell your future customers that you and your staff were excellent to work with and very professional. The quality of the windows, the ease of opening and adjusting for inside washing had us sold. We had 14 windows replaced in only 2 days. There was minimal disruption while the replacement was underway. It was terrific to see that you did a complete clean up, both inside and out, when the job was done. We certainly would recommend you and your company to friends and family.

Best regards,

Harry & Maxine Kit